

# Creating More Inclusive Workplaces

The Importance of Equality, Diversity And Inclusion (EDI) Initiatives In the UK



**Keyturn**

# Introduction

Equality, diversity and inclusion (EDI) are important values that every organisation should strive to embody. The UK government has implemented a number of policies aimed at promoting EDI in the workplace. These policies include the Equality Act 2010, which makes it illegal to discriminate against someone based on their age, gender, race, religion, disability or sexual orientation, among other things.

Despite these policies, many organisations still struggle to create truly inclusive workplaces where all employees feel valued and respected. This white paper explores the importance of EDI initiatives in the workplace and provides strategies for promoting diversity, equality and inclusion among employees.



## **Executive Summary**

Equality, diversity and inclusion (EDI) are essential components of any successful organisation. The United Kingdom has made significant progress in promoting EDI in the workplace, but there is still work to be done to create truly inclusive workplaces where all employees feel valued and respected. This white paper examines the importance of EDI initiatives in the workplace and provides strategies for promoting diversity, equality and inclusion among employees. The paper also explores the benefits of EDI, including improved employee satisfaction, increased innovation, and better business performance. Finally, the paper provides recommendations for organisations seeking to create more inclusive workplaces.





## The Importance of EDI in the Workplace

The importance of EDI in the workplace cannot be overstated. Organisations that embrace EDI initiatives benefit from increased employee satisfaction, improved business performance and increased innovation.

Firstly, when employees feel valued and respected, they are more likely to be satisfied with their jobs. This can lead to lower turnover rates, increased productivity and improved customer satisfaction. A workplace culture that is inclusive and welcoming can also help to attract top talent, as candidates are more likely to want to work for an organisation that values diversity and inclusion.

Secondly, organisations that promote EDI initiatives are more likely to experience improved business performance. A diverse workforce can bring fresh perspectives and new ideas, which can lead to increased innovation and better problem solving. Additionally, diverse teams are more likely to represent a wider range of customers, which can lead to improved customer satisfaction and increased sales.

Finally, EDI initiatives can help to create a more harmonious and productive workplace culture. When employees feel valued and respected, they are more likely to work collaboratively and support one another. This can lead to improved teamwork, increased creativity and a more positive workplace environment.

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## **Strategies for Promoting EDI in the Workplace**

There are a number of strategies that organisations can implement to promote EDI in the workplace. These strategies include:

1. **Education and Training:** Education and training are essential components of any successful EDI initiative. Organisations should provide employees with training on topics such as unconscious bias, cultural sensitivity, and inclusive language. This can help to create a more informed and empathetic workforce.
2. **Recruitment and Hiring Practices:** Organisations should ensure that their recruitment and hiring practices are inclusive and unbiased. This can include initiatives such as blind hiring, where candidate names and other identifying information are removed from resumes and job applications, and diverse interview panels, where interviewers come from a range of backgrounds and experiences.
3. **Inclusive Workplace Policies:** Organisations should have policies in place that promote a culture of inclusion and respect. This can include policies such as flexible working arrangements, parental leave, and employee resource groups.
4. **Diversity and Inclusion Metrics:** Organisations should track and measure their progress towards creating more inclusive workplaces. This can include metrics such as the representation of different demographic groups within the organisation and employee satisfaction levels.
5. **Employee Engagement:** Employee engagement is key to the success of any EDI initiative. Organisations should involve employees in the development and implementation of EDI initiatives, and provide opportunities for feedback and discussion.





## **Benefits of EDI**

Organisations that embrace EDI initiatives benefit in a number of ways. These benefits include increased employee satisfaction, improved business performance, and increased innovation. Let's explore these benefits in more detail.

### **Increased Employee Satisfaction**

A workplace culture that values diversity and inclusion can lead to increased employee satisfaction. When employees feel valued and respected, they are more likely to be satisfied with their jobs. This can lead to lower turnover rates, increased productivity, and improved customer satisfaction. In addition, a workplace culture that is inclusive and welcoming can help to attract top talent. Candidates are more likely to want to work for an organisation that values diversity and inclusion.

### **Improved Business Performance**

Organisations that promote EDI initiatives are more likely to experience improved business performance. A diverse workforce can bring fresh perspectives and new ideas, which can lead to increased innovation and better problem-solving. Additionally, diverse teams are more likely to represent a wider range of customers, which can lead to improved customer satisfaction and increased sales.

### **Increased Innovation**

A diverse workforce can also lead to increased innovation. When employees come from a range of backgrounds and experiences, they are more likely to bring different perspectives and ideas to the table. This can lead to improved problem-solving and more innovative solutions. In addition, research has shown that diverse teams are more likely to generate ideas that lead to new products and services.

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## Recommendations for Creating More Inclusive Workplaces

Organisations seeking to create more inclusive workplaces should consider the following recommendations:

1. **Commit to EDI:** The first step in creating a more inclusive workplace is to make a commitment to EDI. This commitment should come from senior leadership and be communicated to all employees.
2. **Educate Employees:** Education and training are essential components of any successful EDI initiative. Organisations should provide employees with training on topics such as unconscious bias, cultural sensitivity, and inclusive language.
3. **Review Recruitment and Hiring Practices:** Organisations should review their recruitment and hiring practices to ensure that they are inclusive and unbiased. This can include initiatives such as blind hiring, where candidate names and other identifying information are removed from resumes and job applications, and diverse interview panels, where interviewers come from a range of backgrounds and experiences.
4. **Create Inclusive Workplace Policies:** Organisations should have policies in place that promote a culture of inclusion and respect. This can include policies such as flexible working arrangements, parental leave, and employee resource groups.
5. **Track and Measure Progress:** Organisations should track and measure their progress towards creating more inclusive workplaces. This can include metrics such as the representation of different demographic groups within the organisation and employee satisfaction levels.
6. **Involve Employees:** Employee engagement is key to the success of any EDI initiative. Organisations should involve employees in the development and implementation of EDI initiatives, and provide opportunities for feedback and discussion.





# Conclusion

Equality, diversity and inclusion are essential components of any successful organisation. The United Kingdom has made significant progress in promoting EDI in the workplace, but there is still work to be done to create truly inclusive workplaces where all employees feel valued and respected.

Organisations that embrace EDI initiatives benefit from increased employee satisfaction, improved business performance, and increased innovation. By implementing strategies such as education and training, reviewing recruitment and hiring practices, and creating inclusive workplace policies, organisations can create more inclusive workplaces and reap the benefits of EDI.



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